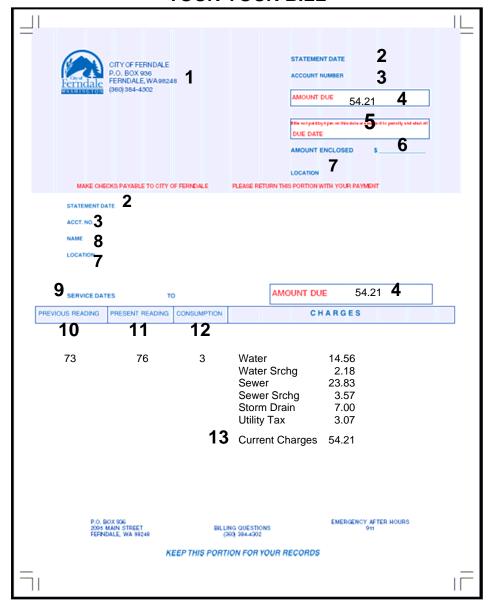
TOUR YOUR BILL



| 1. | City of Ferndale's mailing address | Please send all payments and correspondences to this |
|-----|------------------------------------|--|
| 1. | and the telephone number | address or call to talk to the Utility Billing Clerk |
| 2. | Statement Date | The date your bill was mailed |
| 3. | Account Number | Please reference your account number on all |
| | | correspondences and when you call |
| 4. | Amount Due | Total amount owing on your account |
| 5. | Due Date | Please pay by this date to avoid penalties and/or |
| | | disconnection. |
| 6. | Amount Enclosed | Write the amount of your payment |
| 7. | Location | Property address for this account |
| 8. | Name | Owner or tenant name if given permission by owner |
| 9. | Service Dates | Our billing period is every two months. This may vary if you |
| | | moved in or out during this time |
| 10. | Previous Reading | Your meter reading at the beginning of the cycle |
| 11. | Present Reading | Your meter reading at the end of the cycle |
| 12. | Consumption | The amount of water used during the billing cycle |
| 13. | Current Charges | The amount due for the current billing period |
| | | (does not include past due balances) |